

Athletics New Zealand Membership Fee Refund Policy Athletics

New Zealand members may terminate their membership in accordance with their club constitution however the refund of the Athletics New Zealand membership fee is subject to the following conditions.

Membership Termination Conditions:

Membership termination due to significant injury or illness shall be considered upon notification in writing to Athletics New Zealand.

Other circumstances will be considered on a case by case basis however refunds will not be offered for a change of mind.

Refunds will be considered up to the refund deadline date or the date in which an athlete participates in a regional or national event (whichever comes first).

Refund deadline dates:

- Winter: 30 June for winter and full year members
- Summer: 31 December for summer members only

There are NO Athletics New Zealand refunds after the official refund deadline date or after a member has participated in a regional or national event.

Refunds made will be less the 4% ClubNet fee (for online Credit Card transactions).

Procedure

As the full amount paid by the member is refunded from the Club's account if a member had paid online it is important that the club communicates with Athletics New Zealand prior to a full refund being approved.

Please note, this process only relates to the refund of the Athletics New Zealand portion of a members fee. Club and Regional refunds are processed at the discretion of the relevant organisation.

All refunds must be in writing in accordance with this policy and follow the below process.

1. The member must lodge a refund request with the club which includes the following details:
 - Member name
 - Contact email and phone number
 - Explanation of why the refund is being requested
2. Upon receipt of the refund request the associated club must then lodge this with the Athletics New Zealand Membership and Events Coordinator for consideration.
3. The refund request and supporting documentation will be considered and a decision with regards to the refund will be communicated to the Club and Member within 10 days.



4. If the refund is approved the Club can then process the refund
5. Refunds will usually be made within 30 days of approval by Athletics New Zealand. Refunds will be paid in a form at the discretion of Athletics New Zealand.

Membership Upgrade

If a member would like to upgrade their membership they can do so by purchasing an Athletics New Zealand membership upgrade subscription. To avoid confusion these subscription types will only be made available on ClubNet upon request from the Club.

In the instance that you require a membership upgrade subscription please contact the Athletics New Zealand Membership and Events Coordinator who will create an appropriate upgrade subscription for the member to purchase.